

COVID-19

Due to the Coronavirus pandemic we have had to change the way we operate slightly. Here are the current guidelines, please note these could change however you will be notified before or during your stay.

- Guests must check in at an allotted time
- Contactless check in means your keys will be in a key safe ready for your arrival. The code will be sent to you via text or email.
- On arrival there will be everything you need in your room, including enough towels for each night of your stay.
- For stays of longer than 2 nights, you may request a clean / bedding change. If you require this service please text or call us on 07411 941795 the day before. Guests staying for 2 nights or less will not receive the usual daily clean.
- Takeaways ARE permitted in your rooms. Please don't hesitate to order a delivery or eat takeout food in your room. Our address for deliveries is - Bella Vista Lodge, 9 Havelock street, Blackpool, FY1 4BN. For deliveries they will call you on arrival and will leave on the step for you to collect.
- We are running at a reduced capacity to reduce the risk of congregation in hallways etc. Please keep 2 meters apart if you do happen to see someone that is not staying in your room.
- Hand sanitizer is available on entrance and exit only. Anti-bacterial soap is available in all rooms.
- On checking out please leave your keys on the desk located on the ground floor.

